



Seattle
Office of Sustainability
& Environment

Here are some instructions to help get you back to spending your benefits. You'll need access to either a computer (see purple **ON A COMPUTER OR TABLET** instructions) or a smartphone (see green **ON A SMARTPHONE OR TABLET USING THE APP** instructions).

Below we address each scenario.

If you have not created an online account yet

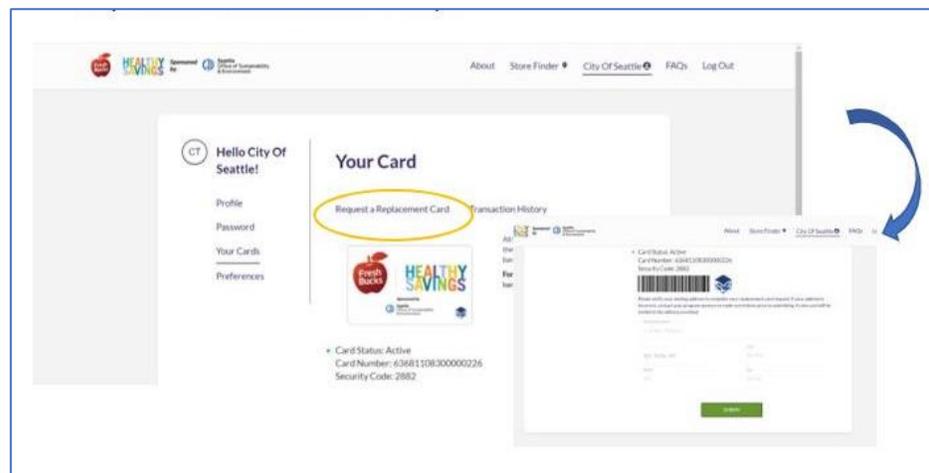
ON A COMPUTER OR TABLET

Use your current Fresh Bucks Card number to create an online account.

- 1) Go to <https://healthysavings.com/FreshBucks/Registration> - currently available only in English
- 2) Enter your current Fresh Bucks Card number, zip code, and birthdate
- 3) Enter your unique email address and create a password, and then enter the same password a second time to confirm it.

Once you have logged in, then you'll **request a replacement card**—this will deactivate your current Fresh Bucks Card number and issue you a new Fresh Bucks Card number.

- 1) Click your name in the top menu
- 2) Then on the left-hand side of the screen, click "Your Cards" (Your Cards)
- 3) Then at the top, click "Request a Replacement Card" (Request a Replacement Card)
- 4) Confirm that your address is correct; if so, click "Submit" (Submit).



To shop, show your barcode at checkout.

- 1) Click your name in the top menu
- 2) Then on the left-hand side of the screen, click "Your Cards" (Your Cards)
- 3) Click the green "Activate" (Activate) button
- 4) Take a picture of your new barcode or print out a paper version, then go shop!





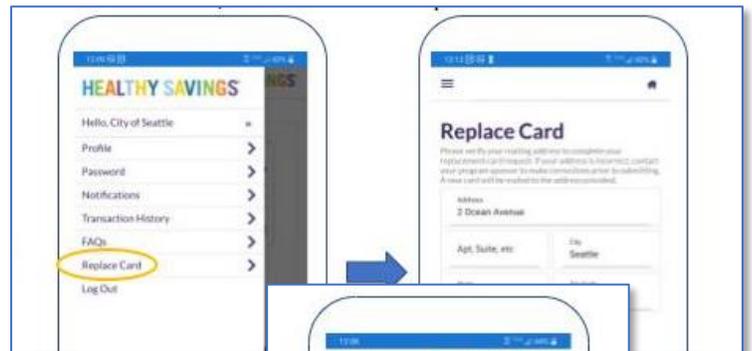
ON A SMARTPHONE OR TABLET USING THE APP

Set up your account on the “Healthy Savings” app - currently available only in English. Here’s how:

- 1) Go to either the App Store® for iPhone users or Google Play® for Android users
- 2) Download and open the “Healthy Savings” app and click “Register Now” (Register Now)
- 3) Enter your current Fresh Bucks Card number, zip code, and birthdate; then click “Continue” (Continue)
- 4) Enter your unique email address and create a password (and then enter the same password a second time to confirm it).

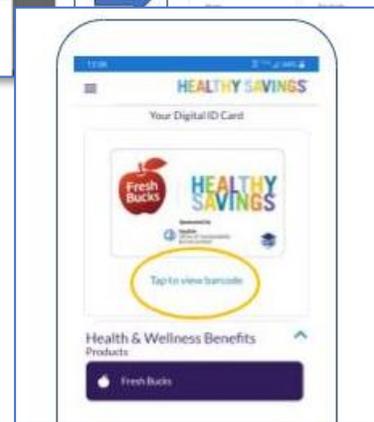
Once you have logged in, then you’ll **request a replacement card** (this will deactivate your current Fresh Bucks Card number and issue you a new Fresh Bucks Card number).

- 1) Tap the 3 horizontal lines in the top left corner of the screen
- 2) Then tap “Replace Card” (Replace Card)
- 3) Confirm that your address is correct; if so, tap “Submit” (Submit).



To shop, show your barcode at checkout.

- 1) Tap “Tap to view barcode” (Tap to view barcode) on the Home Screen
- 2) Tap the green “Activate” (Activate) button
- 3) Go shop—and show your new barcode at checkout!





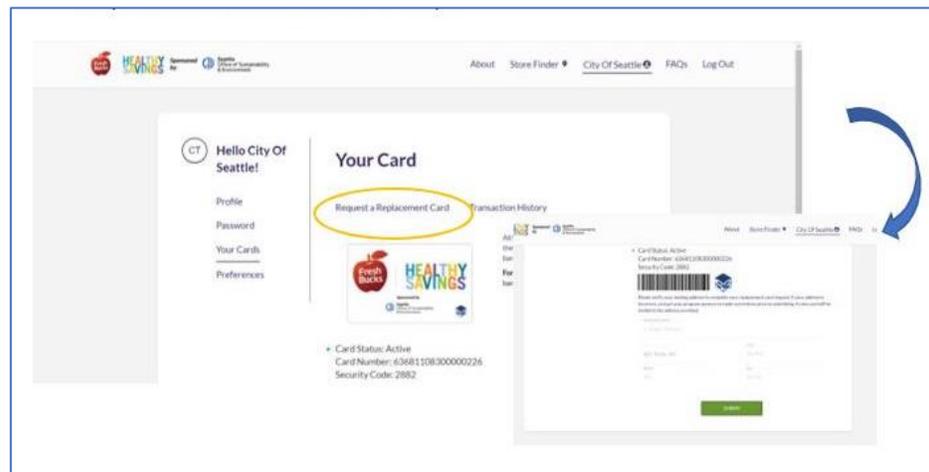
If you have already created your online account

ON A COMPUTER OR TABLET

Log in at <https://healthysavings.com/FreshBucks/Account/SignIn> (currently available only in English) with the email and password you created. If you forgot your password or your email, click the “Forgot Your Password?” (Forgot Your Password?) or “Forgot Your Username?” (Forgot Your Username?) link.

Once you have logged in, then you’ll **request a replacement card**—this will deactivate your current Fresh Bucks Card number and issue you a new Fresh Bucks Card number).

- 1) Click your name in the top menu
- 2) Then on the left-hand side of the screen, click “Your Cards” (Your Cards)
- 3) Then at the top, click “Request a Replacement Card” (Request a Replacement Card)
- 4) Confirm that your address is correct; if so, click “Submit” (Submit).



To shop, show your barcode at checkout.

- 1) Click your name in the top menu
- 2) Then on the left-hand side of the screen, click “Your Cards” (Your Cards)
- 3) Click the green “Activate” (Activate) button
- 4) Take a picture of your new barcode or print out a paper version, then go shop!



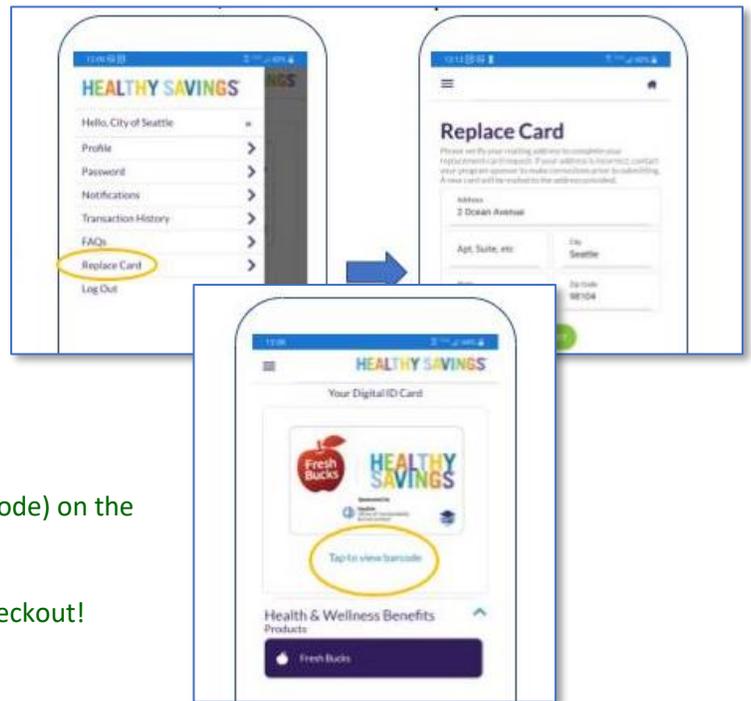


ON A SMARTPHONE OR TABLET USING THE APP

Navigate to the “**Healthy Savings**” app on your phone—or download it again from either the App Store® for iPhone users or Google Play® for Android users. Then log in with the email and password you created. If you forgot your password or your email, click the *Having trouble logging in?* (Having trouble logging in?) link.

Once you have logged in, then you’ll **request a replacement card**—this will deactivate your current Fresh Bucks Card number and issue you a new Fresh Bucks Card number.

- 1) Tap the 3 horizontal lines in the top left corner of the screen
- 2) Then tap “Replace Card” (Replace Card)
- 3) Confirm that your address is correct; if so, tap “Submit” (Submit).



To shop, show your barcode at checkout.

- 1) Tap “Tap to view barcode” (Tap to view barcode) on the Home Screen
- 2) Tap the green “Activate” (Activate) button
- 3) Go shop—and show your new barcode at checkout!



Now it's easy to check your balance!

ON A COMPUTER OR TABLET

- 1) Log in at <https://healthysavings.com/freshbucks/Account/BalanceCheck> (and bookmark it for later!)

OR if it's easier:

Go to SeattleFreshBucks.org

Click "My Account" button

Click "Quick Balance Check" button

- 2) View your balance—be sure to spend all your monthly benefits!

ON A SMARTPHONE OR TABLET USING THE APP

- 1) Log in
- 2) View your balance from home or while shopping! Be sure to spend all your monthly benefits!

That's it—you're ready to spend your Fresh Bucks benefits! You can expect your new card to arrive from our external vendor in up to 4-6 weeks.

But you don't have to miss out on benefits while you wait for your card, because you now have a new barcode to show at checkout!

And now that you have account access on your computer, tablet, or smartphone, you can quickly check your balance at home (or even while out shopping)!

Happy Shopping,

Your Fresh Bucks Team